<u>TENDER NOTICE NO. H&AI/PO/05/2022</u> <u>HIRING OF CALL CENTRE SERVICES</u> <u>FOR HEALTH AND ACCIDENT INSURANCE DIVISION,</u> <u>STATE LIFE INSURANCE CORPORATION OF PAKISTAN.</u>

State Life Insurance Corporation of Pakistan intends to hire the services of reputed Call Centers for providing Call Center Services from Islamabad for a period of three years. In this regard sealed Technical & Financial proposals are invited in accordance with PPRA rules, under "Single stage Two-Envelope" Procedure from Call Centers, registered with Income Tax / Sales Tax Department, having own offices and phone / Fax numbers, etc.

The Bid document with complete specifications can be obtained at a cost of Rs.1,000/= (non-refundable) in the shape of pay order/ bank Draft in favor of State Life Insurance Corporation of Pakistan, from the office of undersigned during working days (Monday to Friday) from 9:00 am to 5:00 pm.

Tender Notice can also be seen/ downloaded from PPRA and SLIC websites i.e www.ppra.org.pk and www.statelife.com.pk respectively.

Bids may be submitted in SEALED ENVELOPS (as per instructions given in detailed Tender Document) at the address given below latest by <u>25-03-2022 by</u> <u>1100 Hrs</u>. Technical Bids submitted, will be opened on the same day at <u>1130 Hrs</u>.

State Life reserves the right to reject all bids or proposals in accordance with PPRA Rules.

Address for Tender Documents Collection & Bid submission: Departmental Head (GS) General Services Department, 2nd Floor, Principal Office, State Life Building No. 9 Dr. Ziauddin Ahmed Road, Karachi. (Pakistan) Tel: 021-99204521